

News Release

Mammoth Community Water District
PO Box 597, Mammoth Lakes, CA 93546
760-934-2596



FOR IMMEDIATE RELEASE: March 27, 2020

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UPDATE - MCWD's Response to COVID-19 (Coronavirus)

The Mammoth Community Water District will continue to provide uninterrupted water and wastewater services to our customers amid the COVID-19 pandemic

Mammoth Lakes, California – March 27, 2020 – The District is staying informed and have staff available to respond to the constantly changing environment created by the COVID-19.

To protect the health and safety of our staff and the community in response to the COVID-19 pandemic, the District created a Risk Minimization and Outbreak Response Plan. Due to the COVID-19 activity in our community, the District now has a percentage of staff working remotely and has implemented staggered work schedules for essential Operations and Maintenance staff.

Customers please note the following:

- **MCWD offices are closed to the public:** Call 760-934-2596 for assistance.
- **MCWD will continue to supply uninterrupted water and wastewater services to the community**
- **Water Quality:** The District's current treatment process meets state and federal water treatment regulations and is effective in preventing the COVID-19 virus from being transmitted through our municipal water supply.
- **Bill Pay:** Customers are **strongly encouraged** to utilize electronic bill payment options: <https://mcwd.dst.ca.us/payment-options> or call the Finance Department at 760-934-2596 to make special payment arrangements
- **Experiencing Financial Hardship?** Contact the District's Finance Department at 760-934-2596 for flexible payment options.
- **Disinfecting Wipes:** Please DO NOT flush disinfecting wipes, this includes wipes labeled 'flushable'. Wipes do not break down and cause clogs in pipes, leading to sewer backups and overflows.

Please contact the District with any questions or concerns at 760-934-2596.