



MAMMOTH COMMUNITY WATER DISTRICT
Post Office Box 597
Mammoth Lakes, California 93546-0597

NOTICE OF SPECIAL WORKSHOP

NOTICE IS HEREBY GIVEN that the Board of Directors of the Mammoth Community Water District has called a **SPECIAL WORKSHOP FOR THE ANNUAL FISCAL YEAR STRATEGIC PLANNING** to be held **WEDNESDAY, DECEMBER 17, 2025** at **8:00 A.M.**

Please Note:

This meeting will be conducted both in-person in the District's Boardroom at 1315 Meridian Blvd., Mammoth Lakes, CA 93546 and by video/teleconference using the information provided below.

For members of the public interested in viewing and having the ability to comment at the public meeting via Zoom, an internet-enabled computer equipped with a microphone and speaker or a mobile device with a data plan is required. Use of a webcam is optional. You also may call in to the meeting using teleconference without video. Please use the following information to join the Zoom Videoconference Meeting:

*<https://zoom.us/j/7609342596> (meeting ID: 760 934 2596) OR
Join via teleconference by dialing 1-669-444-9171, 760-934-2596#*

Members of the public will have the opportunity to directly address the District Board of Directors concerning any item listed on the Agenda below before or during consideration of that item.

Please Note:

*Director Thompson will be participating by video/teleconference from the following location:
449 West Los Barancos Lane, Kanab, UT 84741*

AGENDA

8:00 A.M.

Roll Call

Directors Cage, Domaille, Hylton, Smith, and Thompson

Strategic Planning Workshop

1. Discuss and Provide Direction Regarding the Proposed FY 2027 Strategic Plan

Vision Statement
“Water is Our Future”

Our Mission

The Mammoth Community Water District is committed to carefully and effectively managing and maintaining our local water resources. The District provides water and wastewater services to meet the health and safety need of the community. All work is conducted in a safe, financially sound, and high quality manner. We are committed to our customers and the environment in which we live.

Core Values

QUALITY – Providing excellent quality and services while being stewards of our environment

INNOVATION – Foster creativity and visionary ideas

RESPECT – Accept and honor all people

TEAMWORK – Working together safely to reach common goals

INTEGRITY – Honesty and a commitment to professional standards

CARING WORKPLACE – Create a positive and compassionate work environment

Adjournment

The meeting will be held in the conference room at the District facility located one mile east of Old Mammoth Road on Meridian Boulevard, just off Highway 203, Mammoth Lakes, California.



MARK BUSBY
General Manager

Date of Issuance: Friday, December 12, 2025

Posted: MCWD Office
MCWD Website: www.mcwd.dst.ca.us
cc: Members, Board of Directors
Town of Mammoth Lakes
KMMT, KIBS, KSRW Radio

In compliance with the Americans with Disabilities Act, if you need a disability related modification or accommodation to participate in this meeting please call Stephanie Hake at (760) 934-2596 at least one full day before the meeting.

Documents and material relating to an open session agenda item that are provided to the Mammoth Community Water District Board of Directors less than 72 hours prior to a regular meeting will be available for public inspection and copying at the District facility located at 1315 Meridian Boulevard, Mammoth Lakes, California.

Water Resource and Wastewater Management & Planning

<u>Strategic Objectives</u>	<u>Lead</u>	<u>Metrics for Progress</u>	<u>Status</u>	<u>A/O</u>	<u>26</u>	<u>27</u>	<u>28</u>	<u>29</u>	<u>30</u>	<u>5+</u>	<u>Comments</u>
1 Secure adequate future water supply	GH/MB	a. Property acquisition for new well sites	O	X							Pending while the well exploration and expansion plan is being developed.
	GH	b. Drill exploratory boreholes for replacement wells	I				X	X			A hydrogeologist consultant has been hired to evaluate wells and plan replacements and exploration.
	CM/GH	c. Continued monitoring as defined in the Groundwater Monitoring Plan	O	X							Monitoring is active and ongoing.
	CM/GH/MD	d. Water Supply Analysis	O	X							Surface water and groundwater are evaluated quarterly (or as needed) as part of the Water Supply Update. A long-term water supply analysis will be included in the 2025 Urban Water Management Plan (UWMP) update.
2 Conserve water	MD	a. Maintain MCWD's <i>Water Shortage Contingency Plan</i> (Plan)	O	X	X						Any recommended amendments will be reviewed during UWMP comment period due June '26.
	MD/GH	b. Review TOML projects affecting water demand	O	X							Ongoing via regular meetings w/ TOML staff & review of Planning Commission & Council meeting materials.
	MD	c. Maintain and enforce state water conservation regulations	O	X							Ongoing, continue to monitor & enforce state regulations, provide reporting & meet deadlines as needed.
	MD	d. Maintain MCWD rebate program	O	X							Indoor & outdoor rebate programs remain active; Program elements are being updated and consolidated into a Rebate Policy that will be presented to the Board for possible adoption in the coming months.
	MD	e. Support conservation education programs	O	X							Continue supporting the Mammoth Middle School's LivingWise program, as well as annual tours for various educational and community groups.
	MD	f. Advertisements & press releases to educate the community re: water conservation practices & issues	O	X							Continue to inform the community of water conservation requirements with a focus on landscape irrigation and leaks.
3 Balance production & use of surface water, groundwater & recycled water	CM	a. Optimize recycled water, groundwater and surface water treatment processes	O	X							Groundwater and surface water treatment processes are continually evaluated for optimization opportunities.
	CM/GH	b. Maintain awareness of recycled water (RW) expansion opportunities	O	X							A report that evaluated the RW System Supply & Demand indicated Snowcreek GC is the best opportunity for expanded RW use. Shady Rest Park presents an opportunity, but requires significant investment.
	MD/GH	c. Recycled water direct use	O	X							Monitor state regulations and development of processes related to recycled water direct use.
4 Groundwater Resource Protection	MB/GH/MD	a. Administer monitoring and mitigation plans	O	X							GMRP sampling by UES is ongoing; A 3rd-party report on the first 3 years of CD-IV operation (2023-2025) is being prepared.
5 Effective Water Resource Data and Wastewater management & reporting	CM	a. Continued resource monitoring to meet compliance and resource management objectives	O	X							All compliance and process control monitoring is current and ongoing.
	MD	b. Urban Water Management Plan (UWMP)	I		X						UWMP is currently being reviewed and updated to meet the submission deadline of June 30, 2026.
6 Evaluate for adequate future system capacity	GH	a. Water distribution system modeling	O			X					Engineering is coordinating with IS for UN progress. See item 2c. under Information Systems.
	GH	b. Wastewater collection system modeling	O			X					Engineering is coordinating with IS for UN progress. See item 2c. under Information Systems.
	GH	c. Water treatment system	O	X							Evaluate future capacity of the system while working on the UWMP.
	GH	d. Wastewater treatment system	O	X							Evaluate future capacity of the system while working on the UWMP.
7 Stay informed of local, regional and State water resource issues	MD	a. Attend/participate in group and administrative meetings	O	X							Attending and participating as needed; Continue to review all local agency meeting agendas.
	MD/GH	b. Provide input for effective, region-specific goals & objectives to regional water-resource groups & DWR	O	X							Provide comments as requested/needed.
	MB/MD	c. Engagement with CSDA, ACWA, DWR, SWRCB, and electeds	O	X							Maintain relationships through meetings and memberships.
	GH/MD	d. Review TOML project applications	O	X							Ongoing via regular meetings with TOML staff & review of Planning Commission & Council meeting materials.
	MB/GH/MD	e. Coordinate with Out-of-District customers on the potential to supply future water & wastewater needs	I	X	X						MMSA is planning an additional bathroom at Woolly's Tube Park & expanded facilities at Chair 4, both are out-of-district & will require an OOD agreement. The Main Lodge redevelopment project is on hold indefinitely.
8 Surface Watershed Protection	MD	a. Community fuels reduction	O	X							Ongoing, attending regular ESCCRP meetings along with newly formed groups, Mammoth Lakes Wildfire Team, and the Eastern Sierra Wildfire Alliance.
	MD	b. Watershed Sanitary Survey (Lakes Basin)	N		X						SWRCB requires the survey be conducted every 5 years. The last survey was in 2021. Staff will begin the 2026 survey in early summer.
	MD	c. Source water protection	O	X							MCWD is working to safeguard Lake Mary from invasive species such as golden mussels through partnership in the Eastern Sierra Golden Mussel Collective (ESGMC), with additional support planned from Clean Up The Lake (CUTL) in the coming year.

STATUS

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Engineering, Operations & Maintenance

Strategic Objectives	Lead	Metrics for Progress	Status	A/O	26	27	28	29	30	5+	Comments
1 Maintain Water Distribution, Collection Systems & Treatment and Administrative Facilities to a high standard	GH	a. Update the long-term Capital Improvement Plan (CIP)	O	X							Adding detailed placeholders from ongoing preliminary engineering work. Several sub-projects are underway, including Tank Asset Mgmt Program, Well Asset Mgmt Program, and Seismic/Snow Structural Risk Assessment & Mitigation Plan.
	RM	b. Zero sanitary/sewer over flows (SSO)	O	X							Standard preventative maintenance best practices are used to meet this goal.
	RM	c. Deliver water at 99% of customer service hours or better by managing outages	O	X							Standard preventative maintenance best practices are used to meet this goal.
	RM	d. Exercise 20% of distribution system valves annually	O	X							Standard preventative maintenance best practices are used to meet this goal.
	RM	e. Maintain 50% of hydrants annually	O	X							Standard preventative maintenance best practices are used to meet this goal.
	RM	f. Clean and CCTV 20% of collection system annually	O	X							Standard preventative maintenance best practices are used to meet this goal.
	MD	g. Monitor, maintain, and enforce collection system source control program	O	X							Sewer Code is being updated with best practices relative to the source control program.
	RM	h. Maximize the lifecycle of District facilities and equipment	O	X							Ongoing efforts to meet this goal include preventative maintenance and a strategic equipment replacement schedule.
	RM	i. Maintain AMI system	O	X							Staff hold monthly meetings to monitor the system's health & set appropriate maintenance schedules; System is 13 years into its 20 year life expectancy.
2 Protect Water Distribution system from contamination	MD	a. Maintain Backflow/Cross Connection protection program	O	X							The Cross-Connection Control Policy is in place and being enforced.
	MD	b. Conduct District-wide Backflow/Cross Connection Control sanitary survey	N						X		The next survey is planned for 2030. Staff is working to complete recommended actions resulting from the 2025 survey.
	GH/CM	c. Recycled Water/Cross-connection control compliance annual testing and reporting	N		X	X					Annual inspections and reporting are due at the end of the RW season; Multi-year cross-connection reports for golf courses are scheduled & completed as needed.
3 Maximize reliability of water production	GH/RM	a. Follow best practices for well inspections and maintenance	O	X							Ongoing compilation of well data. A hydrogeologist has been hired to help develop a well asset management plan.
	CM/GH	b. Surface water treatment plant production	O	X							Plant is optimized for production & reliability; Staff maintains awareness for opportunities for improvement.
	CM/GH	c. Groundwater treatment plant production	O	X							Plants are optimized for production & reliability; Staff maintains awareness for opportunities for improvement.
4 Maximize availability of recycled water	GH/CM/RM	a. Meet all recycled water (RW) demands during irrigation season	O	X							Ops & Maint. practices have been implemented to continually meet demands. New treatment strategies were identified to address some seasonal challenges in order to stabilize RW production & reduce chemical costs. The implementation of these strategies is pending system repairs.
5 Minimize non-revenue water	CM/RM	a. Stay under threshold of AWWA standards of 10% non-revenue water (annually)	O	X							This goal has been consistently met annually; Non-revenue water for 2025 was at 7%.
	RM	b. Monitor meter system for accuracy	O	X							The "non-revenue water" remains below 10% indicating accurate meter reads. Monthly & annual water audits indicate meters are meeting accuracy standards.
6 Maximize energy efficiency and reduce energy costs	RM/CM	a. Optimize and monitor current energy usage practices	O	X							Maintain awareness of opportunities to reduce inefficiencies. Staff continually monitor time-of-use and thermostat settings.
	RM	b. Operation and Maintenance of MCWD Solar PV system	O	X							Staff is monitoring the aging infrastructure, looking for options and opportunities to maintain or replace components of the system.
	GH/MD	c. Maintain awareness of potential renewable energy opportunities	O	X							Ongoing
7 Emergency preparedness	CM/RM	a. Emergency Response Plan Update	N		X						Updates to the Plan are required every 5 years; The next update is due December 2026.
	GH	b. Seismic/Snow Structural Risk Assessment & Mitigation Plan	I		X						The initial analysis is complete. 3 roofs were retrofitted and replaced; the final roof is planned for 2026. Phase 2 is underway and will provide supplemental analysis of remaining potential risks.
	MD	c. Defensible space of MCWD facilities	O	X							MCWD is working with Whitebark Institute to ensure defensible space is completed around MCWD facilities. Defensible space may be established under current INF Special Use Permit, Operations & Maintenance Plan. An update to this Plan may not be completed until the permit expires in 2040, based on INF feedback.
	GH/MD/RM	d. Support community wildfire preparedness & initiatives	O	X							Perimeter fire hydrants scheduled for installation pending USFS approval; Generators have been installed at GWTP 1 & Well 1 to provide reliable water availability in the case of a fire related power outage.
	ALL	e. Stay current with appropriate equipment and staff training for emergency response	O	X							All Ee's are assigned Emergency Response and/or Emergency Action Plan training annually. The Safety and Security Committee is exploring "tabletop exercises" on real-life scenarios.
	CM/MD	f. Participate & coordinate with local agencies re: training, equipment & emergency response protocol	O	X							Remain actively involved in the quarterly Mono Co. Unified Command meetings. Currently researching table top exercises for future implementation.
8 Maintain physical security of MCWD assets	RM/JM	a. Manage agency security measures & implement new protocols as needed	O	X							MCWD's in-house Safety & Security Comm. meet quarterly to review objectives; Working with CISA to evaluate & implement SAFE recommendations; Implementing upgrades and improvements to District signage, lighting, and perimeter fencing.

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Information Systems & GIS

Strategic Objectives	Lead	Metrics for Progress	Status	A/O	26	27	28	29	30	5+	Comments
1 Keep MCWD hardware environment current	JM	a. Carryout Device Replacement Program for all IT equipment	O	X							Adhering to annual PC replacement schedule.
	JM	b. Continue to explore new hardware applications to streamline technical operations	O	X							Implementing new hardware as needed.
	JM	c. Replace scheduled MCWD servers	N	X	X						No major servers are scheduled for replacement this year
	JM	d. Manage dynamic and secure remote work environment as needed	O	X							All remote work needs being met; Managing secure remote access to SCADA system.
	JM	e. WinCan integration with new sewer inspection vehicle	O		X						Optimize configuration of UN and WinCan platform, maximize existing equipment, create and refine processes for data collection
	JM	f. Fiber & Network Upgrade Project	I		X						Install and configure 10GB fiber runs and network equipment; MCWD fiber/network will be modernized for next 20 yrs.
2 Keep MCWD software environment current	JM	a. Install latest versions for all MCWD software platforms	O	X							All software versions current.
	JM	b. EnerGov Revisions in accordance with changes in permit process	I		X						Implement process & fee revisions through EnerGov EP&L software, optimize workflows, Crystal Reports to SSRS conversion.
	JM	c. Evaluate/install new water/sewer modeling software	I			X					Conduct analysis w/ Engineering staff for best fit modeling software for UN environment & MCWD needs; Integrate new modeling software w/ UN schema & products. Aquanuity for Water, Fluidit for Sewer.
	JM	d. Achieve stability & resilience for all new software applications	I		X						Work with all departments to maximize value of software systems & reduce technical debt.
3 Development of GIS to support MCWD work functions	JM	a. Maintain MCWD ArcGIS online mapping	O	X							Continued ESRI mapping improvements, increase utilization of Utility Network features and functionality.
	JM	b. Leverage ESRI MOU with TOML/MC for shared services & collaborative mapping	O	X							Continue to leverage and maintain this partnership. Explore potential ELA alternatives as ESRI rumored to change licensing model.
	JM/GH	c. Manage and administer MCWD GIS Utility Network (UN)	I		X						Continue implementation and integration of UN of all GIS systems.
4 Maintain web services platforms to current technology	JM	a. Manage both MCWD public and intranet sites for current content & regulatory compliance	O	X							Both sites current for content and compliance; Staff conduct reviews quarterly to ensure content remains current.
5 Maintain digital security of MCWD assets	JM	a. Accomplish MCWD Security Committee objectives	O	X							Meet quarterly to discuss digital/physical measures. Evaluate & implement measures as needed for protection of MCWD IT/OT assets.
	JM	b. Manage agency cybersecurity measures & implement new protocols as needed	O	X							Continue proactive work with CISA, staff cybersecurity training program, quarterly MLPD and biannual MLFPD meetings. Continue quarterly Cybersecurity Report to Board.
6 MCWD Network administration	JM	a. Maintain MCWD network health and improvements	O	X							All network resilience and redundant measures in place. Developing new network asset replacement program.

Financial Management

Strategic Objectives	Lead	Metrics for Progress	Status	A/O	26	27	28	29	30	5+	Comments
1 Maintain financially sound organization	JB	a. Monitor revenue and adjust expenses as needed	O	X							Finance staff regularly reviews all revenue and expense activity
	JB	b. Conduct a water & wastewater rate study every 5 years and implement recommendations	N		X					X	Changes from the 2025/26 rate study are anticipated to be implemented 4/1/26. Work on next rate study could likely begin in 2030.
	JB/GH	c. Review connection fees as needed	O	X						X	Connection fees adopted in 2025 have an annual inflation increment. These fees will be reviewed regularly for appropriateness and the next study will be scheduled if an adjustment is required.
	JB	d. Maintain purchasing controls and Warehouse inventory levels	O	X							Finance staff collaborates with the Maintenance staff to maintain appropriate inventory for regular operations and capital projects.
	JB	e. Maintain an appropriate accounting and reporting system	O	X							Finance staff tracks any new requirements of GASB and collaborates with District auditors regarding best practices.
	JB	f. Regular Investment Committee meetings to monitor investments and ensure best investment strategy	O	X							Working with our investment managers, the District's reserve fund structure is regularly reviewed to confirm it meets the requirements of safety, liquidity and yield.
	JB	g. Regular Pension Trustee meetings to monitor pension plan	O	X							Continue to work with the plan trustees, administrators, and fiduciary monitoring firm to find opportunities for improvement of the plan.
	JB	h. Minimize operating cost	O	X							Finance maintains an organizational ethos of fiduciary responsibility for ratepayer funds.
2 FY Budget	JB	a. Annual draft budget review by Board in February, approval in March	I	X							Work on the FY 2027 budget is on schedule for an anticipated adoption in March.
3 Ensure adequate reserves in all funds	JB/MB	a. Monitor and adjust fund balance structure and allocation	O	X							Evaluation of fund balance targets are done when necessary.
	JB	b. Regular evaluation of Capital balances related to CIP - adjust as necessary	O	X							Balance short and long-term investments according to expected cash flow.
	JB/MB	c. Develop robust calculation of life-cycle asset cost	I		X						Compile complete capital asset list using GIS, Tyler software, and JPIA asset listing. In cooperation with Maintenance & Engineering, develop estimated maintenance and replacement cost for life of assets.
	JB/MB	d. Reserve policy review and recommend changes if necessary	O	X							Review capital reserve policy and reserve fund targets as part of the FY 2027 budget preparation.
	JB/MB	e. Continue to maintain fund for LA DWP 50 year payment	O	X							Tracking interest earned on the fund balance to determine future contributions required. Staff is adhering to the terms of agreement.
4 Leverage financial systems software	JB	a. Maximize value of Tyler Technology software suite	O	X							Regular engagement and training for Tyler Tech re software capabilities.
	JB	b. Reduce number of paper bills going out monthly	O	X							Continue to encourage customers to opt for e-bills vs. paper bills.
	JB	c. Ensure accuracy of utility billing	O	X							Regular meetings with IT and Maintenance departments to reduce estimated reads on monthly bills.

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Personnel & Administrative

<u>Strategic Objectives</u>	<u>Lead</u>	<u>Metrics for Progress</u>	<u>Status</u>	<u>A/O</u>	<u>26</u>	<u>27</u>	<u>28</u>	<u>29</u>	<u>30</u>	<u>5+</u>	<u>Comments</u>
1 Attract & retain knowledgeable & talented staff	MB/psd	a. Conduct Employee Engagement Survey	N				X			X	Next survey will be conducted in 2028.
	ALL	b. Follow through with targeted goals identified through survey process to maintain high level of Ee engagement	O	X							The management team will develop an implementation plan once they have defined the targeted goals.
2 Coordinate workforce planning with overall MCWD Strategic Plan	psd	a. Implement staffing needs through the budget and personnel review process	O	X							Continuing to work with Department Managers regarding their staffing needs.
	psd/ALL	b. Work with departments to facilitate hiring and onboarding processes of new employees	O	X							Continually coordinating with Department Managers regarding the orientation necessary for new hires.
	psd/ALL	c. District-wide workforce continuity planning, cross-training, and capturing of institutional knowledge	O	X							Departments are actively cross-training and preparing for vacancies due to upcoming retirements.
3 Provide housing opportunities for MCWD staff	JB	a. Maintain engagement with HOAs for MCWD owned condo units	O	X							Finance staff is actively engaged in 3 HOAs representing 5 units, and reviewing agendas and reports of the other HOAs.
	JB	b. Maintain Rental Housing Program that aligns with District needs and is consistent with state statutes (bylaws, tenant communication, financial reporting, maintenance, etc.)	O	X							Based on discussion with Ee Housing Committee, add to or modify the inventory of District condos available for employee rental.
	JB	c. Monitor Ee Home Purchase Assist. Program to ensure the goals of the program are appropriate & meeting staff's needs while remaining consistent with state statutes	O	X							Evaluate with the Ee Housing Committee any opportunities for potential improvements to the EHPA loan program.
4 Maintain a collaborative labor relationship with staff; both Represented (IOUE Local 12) and Unrepresented	psd	a. Facilitate Meet & Confer obligations with Local 12 when necessary	O	X							Continue to comply with Meet & Confer obligations.
	psd	b. Manage reporting requirements to Local 12	O	X							Meeting the 120-day periodic reporting requirements with an occasional supplemental report when needed.
	MB/psd	c. Meeting with Un-Represented group	O	X							Meeting as needed.
	MB/psd	d. MOU negotiations with Local 12	N		X						Negotiations for a successor MOU anticipated in the near future.
5 Maximize software & technology to support personnel related operations	psd	a. Maintain HRMS (Ee data) in Tyler software	O	X							Data kept up-to-date; continuing to explore improvements and other features available.
6 Risk Management	psd	a. Assist, facilitate & provide resources to departments to enable them to minimize risk	O	X							Continually working with departments to minimize risk.
	psd	b. Evaluate & mitigate Workplace Violence Prevention Plan (WVPP) measures	O	X							Continue evaluation of WVPP measures to comply with regulations.
7 Maintain MCWD Code, Policies, & Procedures	SH/MB	a. Review and revise MCWD Code, Policies, & Procedures per legal recommendations	I	X	X						A rewrite of the Sewer Code is in progress. The District's Water Code will be tackled next. The remaining chapter in the Code addresses environmental processes and will be turned into policy. Staff are actively working with legal counsel and regulators to develop and update policies as needed.
8 Maintain MCWD Records	SH	a. Adherence to the MCWD Records Retention Policy	O	X						X	The Board adopts recommended updates to the Records Retention Schedules (RRS) annually; Staff are working to implement records management software which will automate records retention, retrieval, and destruction.
	SH	b. Establish and maintain MCWD Records Room	I		X						Ongoing project

Government and Community Relations & Outreach

<u>Strategic Objectives</u>	<u>Lead</u>	<u>Metrics for Progress</u>	<u>Status</u>	<u>A/O</u>	<u>26</u>	<u>27</u>	<u>28</u>	<u>29</u>	<u>30</u>	<u>5+</u>	<u>Comments</u>
1 Develop & maintain relationships with local partners & agencies	MB/MD	a. Maintain relationships with local agencies regarding issues that involve or relate to MCWD	O	X							Regular interaction (phone & meetings) w/ TOML manager & engineer & Mono Co. staff re anything MCWD related; Join local business/agency group at least monthly; Review other agency meeting agendas & minutes.
2 Develop and maintain relationships with State & Federal representatives	MB/MD	a. Maintain relationships with State-level representatives regarding MCWD issues	O	X							Interactions (phone & meetings) w/ agencies including GBUAPCD, SWRCB, CSDA, CDFW & ACWA; Review of other agency Board meeting agendas & minutes as needed.
	MB/MD	b. Maintain relationships with Federal-level representatives regarding MCWD issues	O	X							Interactions (phone & meetings) w/ federal agencies including BLM & USFS as needed.
3 Maintain consistent, positive profile in community	MD	a. Regular Press Releases	O	X							Issue press releases as needed.
	MD	b. Web-based outreach	O	X							Utilizing web tools and resources.
	MD	c. Event participation and sponsorship	O	X							Continued sponsorship at annual Hospital Golf Tourn., Town of Mammoth Lakes, and Mam. HS advertisement w/ conservation messaging; Water Bar & LivingWise sponsorship.
	MD	d. Encourage customers to use Tyler customer portal for billing & account information and water use & leaks	O	X							In progress; Regular meetings with customer-facing staff to build & maintain consistent customer communications.

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Regulatory Compliance & Agreements

<u>Strategic Objectives</u>	<u>Lead</u>	<u>Metrics for Progress</u>	<u>Status</u>	<u>A/O</u>	<u>26</u>	<u>27</u>	<u>28</u>	<u>29</u>	<u>30</u>	<u>5+</u>	<u>Comments</u>
1 <u>Federal</u> Comply with federal permit requirements	MD/GH/MB	a. Maintain Lake Mary dam operations & the Granger-Thye permit	O	X							Currently meeting compliance; Continuing to communicate w/ USFS on future needs and requirements.
	MD/GH/MB	b. Comply with NEPA for MCWD projects	O	X							NEPA reviews completed as needed.
	MD/GH/MB	c. USFS Master Use Permit updates	O	X							An amendment request needs to be submitted to include the Laurel Pond monitoring wells. Permit is valid until 2040.
	MD/GH/MB	d. Comply with EPA Lead and Copper Rule	I	X	X						Inventory of private service lateral material data has been submitted to the SWRCB as required. Work continues on the annual inventory update. Complying with annual customer noticing requirements.
	GH	e. Maintain ADA compliance	O	X							Ingress and egress compliance of District buildings has been addressed; Evaluating other areas that may need updating.
2 <u>State</u> Comply with state public health, state water board, water quality and environmental documentation and permit requirements	CM/GH	a. Meet Lahontan Regional Water Quality Control Board discharge requirements	O	X							Meeting all requirements; Additional Laurel Pond monitoring wells have been drilled and sampled. Discussions on going with Lahontan staff re: Basin Plan Amendment studies @ Laurel Pond.
	CM	b. Maintain permits received from SWRCB for each facility	O	X							Approved SWRCB permits are all current.
	RM	c. Sewer Sanitary Management Plan (SSMP)	N				X				Next audit due in 2028.
	MD	d. Compliance with State mandates for conservation	O	X							Currently meeting compliance. Urban Water Use Objective requires state established objectives to be met by 2027.
	MD	e. Comply with CEQA for MCWD projects	O	X							CEQA review completed as needed.
	CM	f. Laboratory compliance with TNI and ELAP standards	O	X							Meeting all requirements.
3 <u>Special District</u>	MB/SH	a. Brown Act compliance	O	X							Updates to the Brown Act will occur in January 2026. Staff are being diligent to conform to applicable changes and educate the Board and Board staff on the changes.
	MB/SH	b. State Water Code compliance	O	X							Continually monitor for any updates or changes.
	MB/SH	c. Required Board of Director's training	O	X							Newly passed SB 827 requires annual fiscal & financial training for all local agency officials effective January 1, 2026. Directors are required to go through Ethics and Sexual Harassment & Abusive Conduct Prevention training biennially. These 3 trainings will be conducted early in 2026.
4 <u>Agreements</u>	MD	a. Coordinate with CalTrout and CDFW to implement Mammoth Creek settlement terms	O	X							Ongoing, awaiting proposal for a habitat restoration project on Lower Mammoth Creek.
	CM	b. Comply with LADWP settlement agreement with a goal of extending the primary term	O	X							Currently on track with extending the primary term.
	GH/MB/JB	c. Update agreements for "Out-of-District" connections	I		X						New agreements have been drafted for the USFS and Pokonobe Lodge and are awaiting signatures.
	SH/All	d. Monitor all active agreements and leases	O	X	X						Both USGS and AmeriGas leases are current and due for another extension in June 2026.

Key Strategic Driven Expenditures

<u>Strategic Objectives</u>	<u>Lead</u>	<u>Metrics for Progress</u>	<u>Status</u>	<u>A/O</u>	<u>26</u>	<u>27</u>	<u>28</u>	<u>29</u>	<u>30</u>	<u>5+</u>	<u>Comments</u>
1 Maintain regulatory compliance	JB	a. Vehicle & equipment replacement	O	X							Vehicle & equipment needs are evaluated during the annual budget development process.
		b. Other potential regulatory driven items	O	X							The Laurel Pond Basin Plan Amendment study may result in a project in coming years.
2 Correct assets that have failed or are projected to fail	GH	a. Well Rehabilitation / Replacement	O		X	X		X			A hydrogeologist has been hired to help develop a well asset management plan. Well rehabilitations and replacements will be prioritized and planned as this work progresses.
	RM	b. Water Distribution improvements	O	X							Maintenance and Engineering staff are working on project list annually.
	RM	c. Collection System improvements	O	X							Maintenance and Engineering staff are working on project list annually.
	RM/GH	d. Water tank rehabilitation	I		X	X					The last remaining tank (T-2 Juniper Ridge) is scheduled for 2026. A cathodic protection project for all tanks is in design.
	GH	e. WWTP repairs	N		X						Scheduled repairs are installation of the secondary clarifiers, weir replacement & aeration basin.
3 Improve operational efficiency and reliability	GH	a. Administration building improvements	I			X					The seismic analysis defines the structural retrofits that are needed. Next step is to hire an architect to design the recommended changes, including ADA upgrades.

STATUS

O = Ongoing; I = In Progress; C = Completed; N = Not Started Yet
 A/O = Annual or Ongoing; Numbers 26, 27... = Calendar Year